

Right of Withdrawal

Extract from the General Terms and Conditions

10. RIGHT OF WITHDRAWAL FOR CONSUMERS

Customers who are consumers within the meaning of the Consumer Protection Act are entitled to the following right of withdrawal:

10.1

The customer has the right to withdraw from the contract within 14 days without giving reasons.

10.2

The withdrawal period is 14 days. It begins

- in the case of contracts for the delivery of goods, from the day on which the customer or a third party named by the customer, who is not the carrier, has taken possession of the goods; or
- in the case of contracts for several goods ordered in a single order and delivered separately, from the day on which the customer or a third party named by the customer, who is not the carrier, has taken possession of the last goods.

10.3

In order to exercise the right of revocation, the customer must notify EET of the revocation of the contract by means of a clear declaration (e.g. by means of a letter sent by post or e-mail) to info@eet.energy or by post to EET - Efficient Energy Technology GmbH, Herrgottwiesgasse 207, 8055 Graz, Styria. The customer can use the sample withdrawal form below or another clear declaration for the withdrawal. The model withdrawal form is also available on the website <https://www.eet.energy/widerrufsrecht/> available.

10.4

In order to comply with the withdrawal period, it is sufficient for the customer to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

10.5

If the customer withdraws from the contract, EET shall reimburse to the customer all

payments received by EET from the customer, including the costs of delivery (with the exception of the supplementary costs resulting from the customer's choice of a type of delivery other than the least expensive type of standard delivery offered by EET), without undue delay and in any event not later than 14 days from the day on which EET receives notice of withdrawal from the contract. For this repayment, EET shall use the same means of payment that the customer used for the original transaction, unless expressly agreed otherwise with the customer; in no case shall the customer be charged any fees for this repayment.

10.6

EET may refuse repayment until EET has received the goods back or until the customer has provided proof that he has returned the goods, whichever is the earlier.

10.7

The Customer shall return the goods without undue delay and in any event not later than 14 days from the day on which the Customer notifies EET of the withdrawal from this contract to the following address:

EET - Efficient Energy Technology GmbH
Herrgottwiesgasse 207
8055 Graz, Styria

to return or hand over the goods. The deadline is met if the customer sends the goods before the 14-day period has expired. The customer shall bear the direct costs of returning the goods. The customer shall only be liable for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking their condition, properties and functionality.

10.8

Sample withdrawal form

(If you wish to cancel the contract, please fill out this form and send it back to us)

To EET - Efficient Energy Technology GmbH, Herrgottwiesgasse 207, 8055 Graz, Styria,
e-mail: info@eet.energy:

I/we (*) *hereby revoke the contract concluded by me/us (*)* for the purchase of the following goods (*)/the provision of the following services (*)

- Ordered on (*) / received on (*)
- Name of the consumer(s)

- Address of the consumer(s)
 - Signature of the consumer(s) (only for notification on paper)
 - Date
-

(*) Delete as appropriate

10.9

Ausnahmen vom Widerrufsrecht: Für Waren, die nach Kundenspezifikationen angefertigt werden oder eindeutig auf die persönlichen Bedürfnisse zugeschnitten sind, besteht kein Widerrufsrecht. Zudem besteht kein Widerrufsrecht für Waren, die versiegelt geliefert werden und aus Gründen des Gesundheitsschutzes oder aus Hygienegründen